



| FORD CERTIFIED PRE-OWNED

## FORD CREDIT

One of the many benefits of buying a Ford Certified Pre-Owned vehicle is flexible financing options from Ford Credit. Ask your Ford Dealer for the details on current offers.

## EXTENDED SERVICE PLAN

In addition to the Ford Certified Pre-Owned Vehicle Limited Warranty coverage you receive with your vehicle, you may also purchase additional Ford Extended Service Plan coverages. By choosing a Ford ESP, you add additional coverage to your vehicle in terms of time, mileage or covered components.

## GENUINE PARTS

Only Genuine Ford Motorcraft® or Ford Authorized replacement parts are used in the reconditioning process of Ford Certified Pre-Owned vehicles.



# The Right Choice

## Ford Certified Pre-Owned

Before you hit the road in a Certified Pre-Owned Ford vehicle, we put every car, truck, SUV and crossover to the test. Only the vehicles that pass our 172-point inspection become Ford Certified Pre-Owned (CPO) vehicles.

## Why Ford CPO?

- The Ford Certified Pre-Owned Program takes the risk out of buying a previously owned vehicle. Driving a Ford CPO vehicle means driving with the knowledge and confidence that the vehicle you purchased has been thoroughly inspected and comes with manufacturer-backed limited-warranty coverage
- Ford cars, SUVs, crossovers and trucks (up to 350-Series) that are current or five previous model years and have less than 80,000 miles can qualify
- 12-month/12,000-mile Comprehensive Limited Warranty Coverage
- 7-year/100,000-mile Powertrain Limited Warranty Coverage
- 172 points of inspection by certified mechanics
- Vehicle History Report
- 24-hour roadside assistance
- A full tank of fuel, fresh oil and filter, and new wiper blades at delivery
- Service available at any Ford or Lincoln Dealer in the 50 states and Canada



## The Benefits

In addition to peace of mind, each Ford Certified Pre-Owned vehicle comes with these benefits:

- **Warranty** – In addition to 12-month/12,000-mile Comprehensive Limited Warranty coverage, every Ford Certified Pre-Owned vehicle also comes with 7-year/100,000-mile Powertrain Limited Warranty coverage (ask your dealer for warranty details)
- **172-Point Inspection** – Before any vehicle can be called a Ford Certified Pre-Owned vehicle, it must pass a stringent 172-point inspection. Factory-trained technicians recondition any component that does not meet program standards, or they replace it with only new Ford Motorcraft® or Ford Authorized Replacement parts. Ask your dealer for a copy of the Vehicle Inspection Checklist
- **Vehicle History Report** – You'll definitely know your history when you purchase a Ford Certified Pre-Owned vehicle. As part of the 172-point inspection process, a Vehicle History Report is run to identify any vehicle that does not meet Ford Certified Pre-Owned standards. Ask your dealer for a copy of this report
- **Roadside Assistance** – Roadside assistance is offered for the full duration of the Limited Warranty Coverage. That's 24 hours a day, 7 days a week, in case of a breakdown, blowout or bad weather. Roadside assistance includes:
  - Travel expense reimbursement of up to \$500 for up to three days of lodging, meals and rental vehicle
  - Destination expense assistance of up to \$75 to cover the emergency cost of a taxi, shuttle or rental car to get to your destination
  - Rental car reimbursement of up to \$30 per day for up to five days if the vehicle requires overnight mechanical repairs





# Covered Components

The following components are covered by the Ford Certified Pre-Owned Limited Warranty Coverage:

The following items are covered under the terms of the Ford Certified Pre-Owned Comprehensive Limited Warranty. The items in **bold type** are covered under the Ford Certified Pre-Owned Powertrain Limited Warranty.

## ENGINE

- **All Internal Lubricated Parts**
- **Cylinder Block**
- **Cylinder Heads**
- Diesel Injector and Fuel Lines
- Diesel Injector Pump
- Diesel Lift Pump
- Engine Mounts
- **Flywheel**
- Flywheel Ring Gear
- Fuel Tank and Lines
- Gas Fuel Injectors and Fuel Lines
- Harmonic Balancer and Bolt
- **Manifold (Exhaust and Intake)**
- **Manifold and Bolts**
- **Oil Pan**
- **Oil Pump**
- PCM Module
- Radiator
- Radiator Fan (Clutch or Motor)
- **Seals and Gaskets**
- **Thermostat**
- **Thermostat Housing**
- **Timing Chain Cover**
- **Timing Chain (Gears or Belt)**
- **Turbocharger/Supercharger Unit (Factory-Installed)**
- **Valve Covers**
- **Water Pump**

## TRANSMISSION

- **All Internal Parts**
- Governor Assembly
- Kickdown Linkage
- Release Hubs and Bearings
- **Seals and Gaskets**
- **Torque Converter**
- **Transfer Case (Including All Internal Parts)**
- **Transmission Case**
- Transmission Linkage
- Transmission Module (External)
- Transmission Mounts
- Vacuum Module

## REAR-WHEEL DRIVE

- **Axle Shafts**
- **Bearings (Front and Rear)**
- **Drive Axle Housing (and Front Axle Housing for 4x4) Including All Internal Parts**
- **Driveshaft**
- **Retainers**
- **Seals and Gaskets**
- **Universal and Constant Velocity Joints**

## FRONT-WHEEL DRIVE

- **Axle Shafts**
- **Bearings (Front and Rear)**
- **Final Drive Housing (and Rear Axle Housing for AWD) Including All Internal Parts**
- **Hubs, Automatic Front Locking (Four-Wheel Drive)**
- **Locking Rings (Four-Wheel Drive)**
- **Seals and Gaskets**
- **Universal and Constant Velocity Joints**

## STEERING

- Column Lock (Tilt Wheel)
- Control Valve
- Cooler and Lines
- Idler Arm
- Power Steering Pump
- Pulley Assembly
- Seals and Gaskets
- Steering Gear Housing, Manual and Power (Including All Internal Parts)
- Underbody Linkage and Couplings

## BRAKES

- Anti-Lock Brake Module and Sensor
- Backing Plates
- Brake Booster (Power)
- Calipers
- Combination Valve
- Master Cylinder
- Metal Lines and Fittings
- Parking Brake Linkage and Cables
- Retainers and Clips
- Self-Adjusters
- Shaft (Brake Pedal)
- Springs
- Wheel Cylinders

## Front and Rear Suspension

- Ball Joints (Upper and Lower)
- Control Arms (Upper and Lower)
- Control Arm Shafts and Bushings
- Kingpins and Bushings
- Linkage and Bushings
- Load-Leveler Suspension System
- MacPherson Struts
- Spindle and Spindle Supports
- Stabilizer Bar
- Tie-rods

## ELECTRICAL

- Alternator
- Charge and Volt Gauges
- Clock (Electric)
- Distributor Assembly
- Distributor Cap and Rotor
- Distributor Housing and Shaft
- Electronic Ignition Module
- Fuel Pump
- Heated Backglass (Electrical Only – Not Glass Damage or Breakage)
- Ignition Coil

## ELECTRICAL (continued)

- Ignition Lock
- Ignition Module (Electric)
- Ignition Switch
- Mirrors (Electrical Only – Not Glass Damage or Breakage)
- Radiator Fan Relay
- Speedometer/Odometer (Electrical and Mechanical)
- Starter Motor
- Starter Motor Solenoid
- Switches (Manually Operated Electrical)
- Temperature Gauge
- Voltage Regulator
- Wiper Motors
- Wiring Harnesses (Excluding Spark Plug Wires)

## AIR CONDITIONING AND HEATING

- A/C Accumulator
- A/C Clutch
- A/C Clutch Bearings
- A/C Compressor
- A/C Compressor Clutch Switch
- A/C Compressor Head
- A/C Compressor Seals
- A/C Condenser
- Automatic Temperature Control
- Evaporator
- Field Coil
- Heater Blower Motor
- Instrument Panel Registers and Air Ducts
- Pulley

## HIGH-TECH

- Air Suspension (Selected Electronic Components)
- Anti-Theft Alarm (Factory-Installed)
- FordLink™ Mobile Office
- Fuel Mixer (Alternative)
- Heater Control Assembly
- In-dash Navigation System (Factory-Installed)
- Instrument Cluster (Excluding Dash Pad)
- Keyless Entry System (Excluding Door Handles)
- Power Antenna
- Power Door Locks and Retainer Clips (Excluding Door Handles)
- Power Seat Motors
- Power Window Motors/Regulators
- Sensor (Alcohol)
- Speed Control
- Unique Hybrid Vehicle Components (Excluding High-Voltage Battery and Cables)

## EMISSIONS

- Air Control Valve
- Air Idle Vacuum Valve
- Air Supply Valve (Hose and Tube)
- Air Check Valve Assembly
- Barometric Pressure Sensor
- ECC Relay Assembly
- EGR Control Valve
- EGR Pressure Sensor
- EGR Regulator Assembly
- EGR Valve Adapter
- EVAP Vapor Storage Canister
- Idler Air Control Valve
- Knock Sensor
- PCV Hose Assembly
- PCV Valve
- PCV Vapor Filter
- Temperature Sensor (Engine Coolant)
- Vacuum Restrictor
- VAF Sensor

## FORD AUDIO

- Antenna, Radio (Base Assembly)
- Brackets
- Cables and Wiring
- Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory-Installed)
- Controls (Rear Seat)
- Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory-Installed)
- Rear Entertainment System (Factory-Installed)

## SAFETY

- Airbag Module Assembly
- Diagnostic Module Assembly (Airbag)
- Door Ajar Warning Switch Assembly
- Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
- Head Restraint Retainers and Sleeves (Safety Belt)
- Key, SecuriLock® (Microchip Encoded Key)
- Lane Departure Warning
- Lock Cylinder (Door)
- Lock Lever Assembly (Door)
- Lock Lever Assembly (Tailgate)
- Lock Lever Retainers, Clips and Brackets
- Module (Passive Restraint)
- Safety Belt Buckle (Front and Rear)
- Safety Belt Motor Drive Assembly
- Safety Belt Restraint Carrier
- Safety Belt Retractors
- Safety Belt Track Assembly
- Safety Belt Warning Chime Assembly
- Sensors (Airbag)
- Shoulder Strap Track Assembly
- Steering Column
- Wiring Assembly (Airbag)



# Warranty Coverage

## Excellence and Value Combined

Ford Certified Pre-Owned Comprehensive Limited Warranty coverage, combined with the original Ford New-Vehicle Bumper-to-Bumper Limited Warranty (if applicable), provides owners with long-lasting peace of mind for their Pre-Owned vehicle.

Ford Certified Pre-Owned Comprehensive Limited Warranty coverage is provided for 12 months or 12,000 miles (whichever comes first) from the expiration of the Ford New-Vehicle Bumper-to-Bumper Limited Warranty or the date of your Certified Pre-Owned Vehicle Purchase, whichever comes later. The Ford Certified Pre-Owned Powertrain Limited Warranty provides coverage for 7 years from the original Ford New-Vehicle Limited Warranty start date or a total of 100,000 miles on the odometer, whichever comes first. Please see your dealer for warranty coverage details or refer to your plan provisions.

This brochure is intended to provide general information about Ford Certified Pre-Owned Comprehensive Limited Warranty Coverage. Please see your dealer for details or refer to your plan provisions. Valid only in the 50 states and Canada. Ford Certified Pre-Owned Comprehensive Limited Warranty Coverage is in addition to any remaining Ford New-Vehicle Bumper-to-Bumper Limited Warranty Coverage. Repairs needed to any engine, transmission and final drive components caused by or resulting from a defect in a non-Ford component, such as an aftermarket installed turbocharger, are not covered. In some cases, the use of Ford authorized remanufactured parts is required after the expiration of the original Ford New-Vehicle Bumper-to-Bumper Limited Warranty Coverage and the Ford Certified Pre-Owned Comprehensive Limited Warranty Coverage. See your dealer for complete details on the original Ford New-Vehicle Bumper-to-Bumper Limited Warranty. Illustrations used in this brochure are for graphic representation only. Ford Motor Company reserves the right to change program policy without incurring obligations.

# Ford Credit

With Ford Credit you'll find it all – low APRs, flexible terms, special programs and a wide range of financing options for Certified Pre-Owned vehicles. We also offer a number of online tools that make managing your account as convenient as possible.

These include:

- Account Manager – Pay your bill, track your payoff progress, change your due date and much more
- Mobile Account Manager – Access your account on the go with your smartphone\*
- Exceptional Customer Support – Contact us with your questions anytime online at [fordcredit.com](http://fordcredit.com)

To learn more about your financing options, visit [fordcredit.com](http://fordcredit.com) or contact your Ford Dealer.

\*Message and data rates may apply.

